

# SAP Upgrade Services

Groupsoft

## **Upgrade – why ???**

**The SAP ERP application is the follow-up product to SAP R/3 software.**

**SAP ERP 6.0 is the target release for customers considering upgrades of their current SAP software. The latest ERP solution from SAP delivers significant product enhancements for financial management, human capital management, procurement and logistics, product development and manufacturing, sales and service, and other corporate services.**

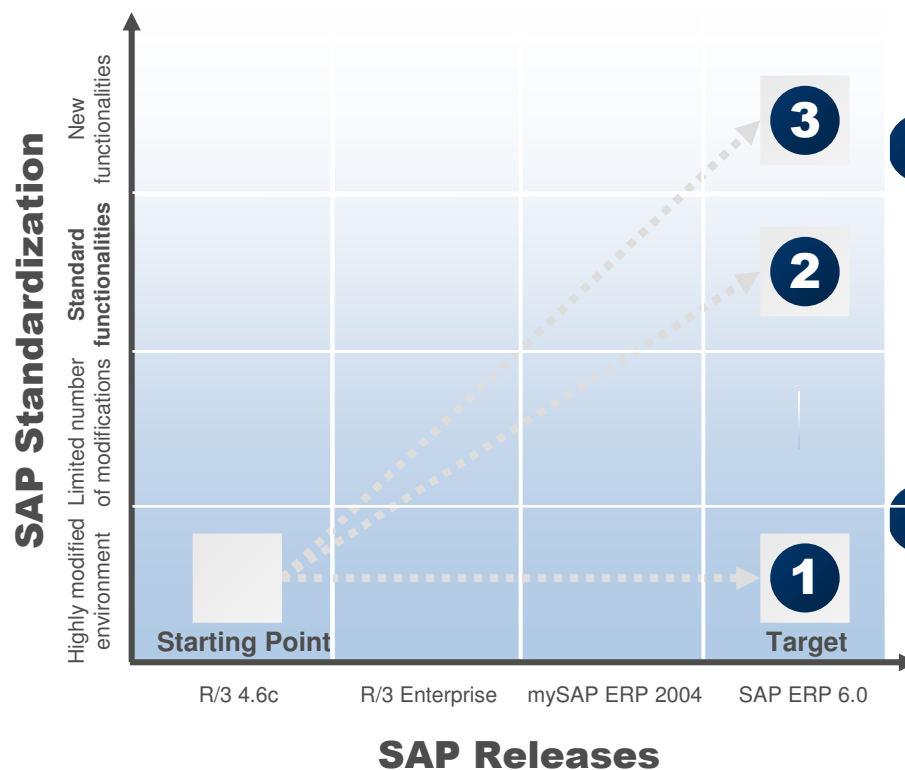
**In addition, SAP ERP is powered by the SAP NetWeaver technology platform, a composition platform that allows organizations to build new business solutions rapidly while realizing more business value from existing IT investments.**

**All additional product enhancements will be delivered via a series of enhancement packages, which will not require you to make a other platform or solution changes through 2010.**

# Solution Upgrade Strategy

3 basic scenarios have been identified when upgrading from SAP R/3 to SAP ERP 6.0.

## Possible Upgrade Scenarios



- 1 Technical Upgrade**
  - Focus on pure technology upgrade
  - No changes to used standard functionality
  - No changes to system modifications
  - Include modification clearing (light touch)
- 2 Functional / Retrofit Upgrade**
  - Maximization of SAP ERP 6.0 standard functionality by replacing custom modifications
  - Functionality to be implemented as part of the upgrade
  - Focus on reduction of system complexity
- 3 Strategic Business Improvement**
  - Focus on functionality extension and improvement on SAP ERP 6.0
  - Enablement of new and optimized business processes and scenarios based on SAP ERP 6.0 core functionality
  - Functionality implemented executing respective projects

## Challenges to a successful SAP Upgrade

- SAP® is a constantly evolving suite of products. Clearly, keeping pace with these advances is a must for any corporation. However, the sheer size and complexity of SAP solutions make this task daunting.
- SAP upgrades require some adaptation and adjustments to the new application version to accommodate the added functionalities.
- What's more, SAP has well-defined support deadlines for each release. After these dates, high maintenance and enhancement expenses dramatically increase your total cost of ownership (TCO). The good news: New-dimension SAP products and new releases not only improve technical performance, they integrate seamlessly and improve business processes.

# Upgrade Approach

**GroupSoft's upgrade methodology adapts the SAP recommended Upgrade roadmap for successful and cost effective delivery of your upgrade project.**

**The current recommendation for upgrade is scenario 2. Once that is achieved Scenario 3 can be looked upon from a long term view.**

## **2** Functional / Retrofit Upgrade

- Maximization of ERP2005 standard functionalities by replacing custom modifications
- Functionality to be implemented as part of the upgrade
- Focus on reduction of system complexity
- Quick Realization

# Upgrade Methodology

Phase	Activities
Project Preparation	<ul style="list-style-type: none"><li>•Description of Technical Infrastructure</li><li>•Business Processes</li><li>•Pre – Upgrade Analysis</li><li>•Project Plan</li><li>•Project Team training</li></ul>
Upgrade Blueprint	<ul style="list-style-type: none"><li>•Design of Business Processes in New Release</li><li>•Definition of Future IT infrastructure</li><li>•Planning of the Upgrade Process</li><li>•Test Planning</li><li>•Planning of User training and Documentation</li><li>•Revision of Administration Concept</li></ul>
Upgrade Realization	<ul style="list-style-type: none"><li>•Upgrade of Project Infrastructure</li><li>•Mapping of Business Processes in New Release</li><li>•Performance of Acceptance Tests</li></ul>
Final Preparation for Cutover	<ul style="list-style-type: none"><li>•Integration and System Test</li><li>•Process Documentation and Training</li><li>•Preparation of System Landscape for Production</li></ul>
Production Cutover and Support	<ul style="list-style-type: none"><li>•Upgrade of the Production Solution</li><li>•Support for the Live Date</li></ul>

# Groupsoft Upgrade Services

## Pre-Upgrade Services

- SAP System Audit
- Upgrade scoping session
- Execution of pre-upgrade tools
- Delta functionality
- Capacity Planning
- Develop upgrade work plan
- New functionality
- Analysis of Upgrade Strategies – CBU (Customer Based Upgrade), System Switch, etc. to find the best fit for the client

## Upgrade Services

- IT Infrastructure Adjustment & Support
  - Server Re-sizing
  - Interface Link update services
  - User Role Migration
  - OS/DB migration assessment
  - GUI Deployment
- Adjustment of functionality
- Training
  - Delta training
  - New User interface training
  - New Business process training
- Technical Deployment
  - Z\* & Y\* objects assessment and migration
- R/3 Configuration/Modification/ Security adjustment
- Testing
- Project Management

## Post-Upgrade Services

- ERP Optimization review
- R/3 Archiving scoping
- Additional functionality in implemented modules
- Implementation of additional modules
- SAP Optimization execution
- Continuous Business Improvement (CBI)
- Implementation of R/3 Archiving
- Procurement Transformation through SRM, Implementation of BW, CRM, SEM

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